

'Carers Collaborative' – an integration network for carer representatives

Meeting 13: Tuesday 21st May 2019

Draft workplan for 2019-2020

The following draft workplan gives an overview of the overall aims of the Carers Collaborative and the key aims for 2019-2020. The second page outlines a more detailed draft workplan with suggested key actions, dates and areas of responsibility.

Overall aims of the Carers Collaborative:

We reviewed and agreed the overall aims of the Carers Collaborative, reflecting on key developments and achievements since May 2016:

- Identifying and sharing experiences and good practice across IJBs
- Influencing and campaigning – taking the next step with recommendations identified in the *Equal, Expert and Valued Reports*
- Supporting and enabling carers to be involved as IJB Reps (e.g. training and succession planning)
- Understanding and measuring the effectiveness of carer involvement in IJBs

Aims for 2019-2020:

To achieve our overall aims, we discussed and agreed the following priority areas of work for 2019-2020 to focus our energy and resources:

- Develop a template expenses policy, making it easier for IJBs to implement our recommendations
- Recruitment, induction and succession planning (building other carers' capacity to step into representative roles)
- Develop suggested Key Performance Indicators (KPIs) to help IJBs measure National Health and Wellbeing Outcome 6 in more meaningful ways than just the biennial Health and Care Experience survey.

Draft workplan 2019-2020:

Priority area of work	Actions	Dates	Who
Develop a template expenses policy, making it easier for IJBs to implement our recommendations	Jen to produce draft template expenses policy format and content for discussion at August meeting.	June for sharing prior to August meeting. Discuss template at August meeting.	Jen Carer Reps
Recruitment, induction and succession planning (building other carers' capacity to step into representative roles)	To be discussed at August meeting to set possible key actions and timeframes.	August meeting.	Carers Reps / Jen / Claire
Develop draft set of Key Performance Indicators (KPIs) to help measure National Health & Wellbeing Outcome 6 in more meaningful ways.	To be discussed at August meeting to set possible key actions and timeframes.	August meeting.	Carer Reps / possibly using Martin and Christine's experience
Review Carer Rep involvement in IJB's self-evaluations of progress towards meaningful and sustained engagement element of health and social care integration; and involvement in development of improvement plans.	Explore Carer Rep involvement in their IJB's evaluation process and the development of the subsequent improvement action plans.	Include as topic for practice sharing update at August meeting.	Claire / Carer Reps
Produce <i>Equal, Expert & Valued Report 2019-2020</i> – fourth edition.	To be discussed.	August meeting.	Carer Reps